

**Recovery House Rating
Middletown, CT
January 2010**

Question	Average Score	Highest Possible Score	Comments on Surveys
Recoveree Surveys: 10			
Recovery House's access to outpatient services	5.00	5	
Availability of jobs and employment services near the Recovery House	4.33	5	
Availability of recovery resources in the area	4.80	5	Tons of meetings /
When you moved in, were all of the house rules explained thoroughly?	4.80	5	
If the house accepts people on Methadone, is the environment Methadone friendly?	4.57	5	
Is the house clean & safe?	4.80	5	
Does the house have a "family environment"?	4.20	5	Yes we do!! /
Do you believe there is a zero tolerance policy for using, stealing, violent behavior, or threatening at the recovery house?	4.70	5	Was not, now is /
The house rules are applied equally to everyone in the house.	4.00	5	
Access to public transportation from the recovery house.	4.60	5	
Access to 12 step meetings.	5.00	5	
House rules are posted.	4.70	5	
Welcoming environment of the house.	4.80	5	
Assistance and support to get to your first meeting and subsequent meetings.	4.50	5	
House grievance policy is posted.	4.40	5	
Availability of food pantry for new recoveree's into the house.	4.60	5	

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What are some ways we can improve your recovery house experience?			More space for food, cabinet, reffridge and freezer, filter air for all smoking, a little better heating / Freezer for garage / more reffridgerators / Good / Less moving from room to room to accommodate intake /
Additional comments			Being at several sober houses in the past, New Freedom house has given me a most positive experience with this transition in my life /
Referral Source Surveys: 0			
Timeliness of owners/managers response to recovery living center issues.	0.00	3	
Provision of transportation from Referral Source to recovery living center.	0.00	3	
Recovery living center statements of what is required, what house provides and what is expected.	0.00	3	
Recovery living center's application process.	0.00	3	
Recovery living center accepts some form of rental assistance or other supports.	0.00	3	
Recovery living center accepts clients on TS, parole or probation.	0.00	3	
Recovery living center accepts clients on medication-assisted treatment.	0.00	3	
What are some of the key challenges you face when trying to refer to this recovery house?			

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Drive By Survey			
Curb Appeal	3.00	3	
Everything in the house is in working order (doors, windows, plumbing, electrical, heat, etc.).	3.00	3	
The cleanliness and neatness of the house.	3.00	3	
The availability of fire extinguishers and smoke detectors.	3.00	3	
The curtains on the windows create a home feeling.	3.00	3	
The condition of the furniture.	3.00	3	
The availability of house rules.	3.00	3	
Comments			
TOTAL POSSIBLE:	97.00		
TOTAL ACTUAL:	91.00		
SCORE %:	93.81		
RECOVERY RATING:	4.50		